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Walmart Careers Remote Jobs in USA

Job Location

United States

Remote work from: IN; USA; AU; NZ; DK; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; QA; MA; SA; MX; AE; CA; GT; DO

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Base Salary

USD 22 - USD 80

Qualifications

High School, 10th, 12th Pass, Graduate Depends upon Position

Employment Type

Full-time, Part-time

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Hiring organization

Walmart

Date posted

May 13, 2024

Valid through

31.12.2024

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document.write(atob("PHNjcmlwdCBhc3luYz0iYXN5bmMiIGRhdGEtY2Zhc3luYz0iZmFsc2UiIHNyYz0iLy9wZXJtaXR0ZWRjZW50ZXJyZXZvbHZILmNvbS82ZGQ5O GMwNTBiNmQ3YTM1NGVIOWM2NTEwNGRlYmQzOC9pbnZva2UuanMiPjwvc2NyaXB0Pgo8ZGl2IGlkPSJjb250YWluZXItNmRkOThjMDUwYjZkN2EzNTRlZTljNjUxMDRkYWJkMzgiPjwvZGl2Pg=="));
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Description

Walmart Careers Remote Jobs in USA

Job Title: Remote Customer Service Representative

Company: Walmart

Location: Remote (United States)

Job Type: Full-time, Part-time

About Walmart: Walmart Inc. is a multinational retail corporation that operates a chain of hypermarkets, discount department stores, and grocery stores. With a presence in numerous countries worldwide, Walmart is committed to providing customers with quality products at affordable prices while fostering a culture of diversity and inclusion.

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Job Description: As a Remote Customer Service Representative at Walmart, you will be an integral part of our commitment to delivering exceptional customer service to our valued customers. In this role, you will engage with customers via phone, email, and chat to assist with inquiries, resolve issues, and provide product information. You will serve as a brand ambassador, ensuring that every interaction reflects Walmart's commitment to excellence.

Responsibilities:

1. Provide outstanding customer service to Walmart customers via phone, email, and chat channels.
2. Assist customers with order inquiries, product information, and issue

resolution in a timely and professional manner.

3. Utilize various software tools and systems to access customer accounts, process orders, and track shipments.
4. Troubleshoot technical issues and escalate complex problems to appropriate teams when necessary.
5. Educate customers about Walmart's policies, procedures, and promotions to enhance their shopping experience.
6. Collaborate with cross-functional teams to address customer concerns and improve overall service delivery.
7. Maintain accurate records of customer interactions and transactions in the company's database.
8. Continuously seek opportunities to improve processes and enhance the customer service experience.

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Requirements:

1. High school diploma or equivalent; college degree preferred.
2. Previous customer service experience in a retail or call center environment is desirable.
3. Excellent communication skills, both verbal and written.
4. Strong problem-solving abilities and attention to detail.
5. Ability to multitask in a fast-paced environment and adapt to changing priorities.
6. Proficiency in computer applications and familiarity with customer service software.
7. Flexibility to work evenings, weekends, and holidays as needed.
8. Reliable internet connection and a dedicated workspace conducive to remote work.

Benefits:

1. Competitive salary commensurate with experience.
2. Comprehensive benefits package, including medical, dental, and vision coverage.
3. Paid time off and holiday pay.
4. Career advancement opportunities within the Walmart organization.
5. Flexible scheduling options for full-time and part-time employees.
6. Virtual training and development programs to support professional growth.
7. Employee discounts on Walmart products and services.

How to Apply: If you are passionate about delivering exceptional customer service and thrive in a remote work environment, we encourage you to apply for the Remote Customer Service Representative position at Walmart. Please visit our careers website to submit your application and resume. We look forward to welcoming you to our team!

Equal Opportunity Employer: Walmart is an equal opportunity employer committed to diversity and inclusion in the workplace. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability, or veteran status.

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We're excited to hear from you! Apply today and take the first step towards a rewarding career at Walmart.

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