



<https://jobsleworld.com/jobs/ticketing-specialist-job-in-austria-red-bull-careers/>

Ticketing Specialist

Job Location

Austria

Remote work from: GE; USA; AU; NZ; DK; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; QA; MA; SA; MX; AE; CA; GT; DO

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Base Salary

USD 3,200 - USD 4,500

Qualifications

Bachelor's degree in Event Management, Business Administration, or a related

Employment Type

Full-time

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Hiring organization

Red Bull

Date posted

December 28, 2024

Valid through

31.07.2025

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Description

Ticketing Specialist Job in Austria

Do you have a passion for event management and exceptional organizational skills? Red Bull, the iconic energy drink brand and a leader in global events, is seeking a **Ticketing Specialist** to join their team in Austria. This role offers the chance to be part of exciting events while managing ticketing operations and ensuring a seamless customer experience.

Applicants from Austria are highly preferred. However, international candidates may also apply and receive visa sponsorship and relocation benefits, provided they meet the eligibility criteria.

Details of Ticketing Specialist Jobs in Austria

- **Company:** Red Bull
- **Position:** Ticketing Specialist
- **Location:** Salzburg, Vienna, and other Austrian cities
- **Qualification:** Bachelor's degree in Event Management, Business Administration, or a related field
- **Job Type:** Full-Time
- **Experience:** 1–3 years in ticketing, event management, or a related role
- **Knowledge Required:** Ticketing systems, customer service, and event planning
- **Age Requirement:** 22 years and above
- **Salary:** €3,200–€4,500 per month

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About the Job

As a Ticketing Specialist at Red Bull, you will oversee ticketing operations for a variety of high-profile events. Your responsibilities will include managing ticket sales, ensuring a seamless purchasing process, and coordinating with multiple teams to deliver exceptional customer experiences.

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Key Responsibilities

1. Ticketing Operations

- Manage ticket sales platforms and ensure a smooth purchasing process.
- Monitor ticket inventory and provide regular updates to the events team.

2. Customer Support

- Respond to ticketing inquiries and resolve issues promptly.
- Ensure excellent customer service throughout the ticketing process.

3. Event Coordination

- Collaborate with event organizers to define ticketing requirements.
- Support on-site ticketing operations during events.

4. Reporting and Analysis

- Prepare sales reports and analyze ticketing performance.
- Provide insights to improve ticketing strategies for future events.

5. Compliance and Security

- Ensure ticketing processes comply with legal and company standards.
- Implement security measures to prevent ticket fraud.

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Requirements

Education

- A Bachelor's degree in Event Management, Business Administration, Marketing, or a related field.

Experience

- 1–3 years of experience in ticketing, customer service, or event management.
- Familiarity with high-profile or large-scale events is an advantage.

Skills

- Proficiency in ticketing software and CRM tools.

- Excellent communication and interpersonal skills.
- Strong analytical and problem-solving abilities.
- Ability to manage multiple tasks under tight deadlines.

Language Proficiency

- Fluency in English is required; knowledge of German is highly desirable.

Age Requirement

- Candidates must be at least 22 years old.

Benefits

Red Bull provides a comprehensive benefits package to ensure employee satisfaction and well-being:

- **Salary:** Competitive monthly pay between €3,200–€4,500, with performance-based bonuses.
- **Visa Sponsorship:** Available for eligible international candidates.
- **Health Insurance:** Comprehensive medical, dental, and vision coverage.
- **Paid Leave:** Annual leave, sick days, and public holidays.
- **Professional Growth:** Access to training programs, workshops, and career advancement opportunities.
- **Relocation Support:** Assistance with housing and settling into Austria for international hires.
- **Perks:** Free Red Bull products, exclusive event access, and employee discounts.

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How to Apply

To apply for the Ticketing Specialist position at Red Bull:

1. Visit the official Red Bull careers website and search for the Ticketing Specialist job in Austria.
2. Prepare your application, including:
 - An updated resume detailing your experience in ticketing or event management
 - A cover letter highlighting your passion for event coordination and customer service
 - Any certifications or documents relevant to ticketing or event planning

Submit your application through the online portal and ensure your qualifications and experience align with the job requirements.

In Summary

- **Position Name:** Ticketing Specialist
- **Company:** Red Bull
- **Location:** Salzburg, Vienna, and other Austrian cities
- **Qualification:** Bachelor's degree in Event Management or a related field
- **Job Type:** Full-Time

- **Experience:** 1–3 years in ticketing or event management
- **Knowledge Required:** Ticketing systems, customer support, and compliance
- **Age Requirement:** 22 years and above
- **Salary:** €3,200–€4,500 per month

Locations: Opportunities are available in key Austrian cities such as Salzburg and Vienna.

Join Red Bull and become part of a team that delivers unforgettable events. Apply today to kick-start your career in ticketing and event management!

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