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Target Careers Remote Jobs in Australia

Job Location

Australia

Remote work from: IN; USA; AU; NZ; DK; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; QA; MA; SA; MX; AE; CA; GT; DO

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Base Salary

USD 22 - USD 80

Qualifications

High School, 10th, 12th Pass, Graduate Depends upon Position

Employment Type

Full-time, Part-time

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Hiring organization

Target

Date posted

May 13, 2024

Valid through

31.12.2024

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Description

Target: Warehouse Operations Specialist (Remote)

Position: Remote Customer Service Representative

Location: Australia (Remote)

Company Overview: Target Careers is a leading provider of remote job opportunities in Australia. We specialize in connecting talented individuals with dynamic companies seeking to expand their remote workforce. As part of our commitment to excellence, we are currently seeking dedicated Customer Service Representatives to join our team remotely.

Position Overview: We are looking for a Remote Customer Service Representative to assist our clients with their inquiries, provide product information, and ensure overall customer satisfaction. The ideal candidate will have excellent communication skills, a customer-centric approach, and the ability to work independently in a remote setting.

Responsibilities:

- Handle inbound customer inquiries via phone, email, and chat in a timely and professional manner.
- Provide accurate information about products, services, and company policies to customers.
- Assist customers with order placement, returns, refunds, and exchanges.
- Troubleshoot and resolve customer issues and complaints effectively.
- Maintain a high level of professionalism and empathy while interacting with customers.
- Collaborate with other team members and departments to ensure customer needs are met.
- Meet or exceed performance targets for customer satisfaction, response time, and resolution rate.

Requirements:

- Proven experience in a customer service or similar role.
- Excellent verbal and written communication skills in English.
- Strong problem-solving abilities and attention to detail.
- Ability to multitask, prioritize, and manage time effectively.
- Proficiency in using customer service software, CRM systems, and other relevant tools.
- Comfortable working remotely and independently with minimal supervision.
- Availability to work flexible hours, including evenings, weekends, and holidays as needed.

Benefits:

- Competitive salary commensurate with experience.
- Flexible remote work schedule.
- Opportunities for career advancement and professional development.
- Supportive team environment with ongoing training and mentorship.
- Work-life balance and wellness programs.
- Access to company benefits and perks.

How to Apply: If you are passionate about providing exceptional customer service and thrive in a remote work environment, we would love to hear from you! Please submit your resume and a cover letter outlining your relevant experience and why you are interested in joining Target Careers as a Remote Customer Service Representative.

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Important Links

Find the Link in [Apply Now](#)

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