



<https://jobsleworld.com/jobs/support-services-job-in-saudi-arabia-stc-careers/>

## Support Services

### Job Location

Saudi Arabia

Remote work from: GE; USA; AU; NZ; DK; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; QA; MA; SA; MX; AE; CA; GT; DO

(adsbygoogle = window.adsbygoogle || []).push({});

### Base Salary

USD 4300 - USD 6600

### Qualifications

Relevant qualification in IT, Telecom, or related fields

### Employment Type

Full-time

(adsbygoogle = window.adsbygoogle || []).push({});

### Register Now

- [Part-Time Work From Home – Survey Jobs.](#)

## Worldwide Jobs – Latest Jobs in USA, Australia, UK, Canada etc

Apply for Various Jobs in Top Companies in Various Sector.

Launch your global career! Find the latest job openings in the US, Australia, UK, Canada and more. Explore opportunities across top companies and diverse industries – all on one platform. Apply now and take your career international!

**If You Want to Get Notifications about Various Jobs, Join our Telegram Channel Now and Get notified Daily about the Latest Jobs**



### Hiring organization

STC

### Date posted

December 29, 2024

### Valid through

31.07.2025

APPLY NOW

Want to Apply Jobs from our App Install Now!

- [Install our Job App.](#)

## Description

### Support Services Job in Saudi Arabia – STC Careers

STC (Saudi Telecom Company) is one of the leading telecommunications providers in the Middle East, offering a wide range of services to businesses and individuals. We are currently looking for dedicated and skilled individuals to join our **Support Services** team in Saudi Arabia. This is an excellent opportunity for those looking to contribute to a dynamic and innovative company.

---

### Details of Support Services Job in Saudi Arabia

- **Employer:** STC (Saudi Telecom Company)
- **Position:** Support Services
- **Location:** Various cities in Saudi Arabia
- **Qualification:** Relevant qualification in IT, Telecom, or related fields
- **Experience:** Freshers or 1-2 years of experience in support services
- **Contract Type:** Full-time
- **Salary:** Competitive, based on experience and qualifications
- **Language:** Proficiency in both English and Arabic

(adsbygoogle = window.adsbygoogle || []).push({});

---

### About the Job

As part of the **Support Services** team, your role will be to assist with day-to-day operations and provide technical support to customers, ensuring smooth and uninterrupted service. You will help resolve technical issues, ensure customer satisfaction, and contribute to the efficiency of STC's operations.

[yarpp template="list" limit=3]

---

### Key Responsibilities

- Provide first-line technical support to customers through phone, email, or chat.
- Troubleshoot and resolve issues related to STC's products and services.
- Log and track support cases to ensure timely resolution.
- Work closely with technical teams to escalate and resolve complex issues.
- Ensure customer inquiries are answered accurately and in a timely manner.
- Maintain a high level of customer satisfaction by providing effective solutions.
- Document all customer interactions and support activities in the system.
- Assist with routine maintenance and updates of customer accounts.

## Requirements

- A relevant qualification in IT, Telecommunications, or related fields.
- 0-2 years of experience in support services, telecom, or a customer service role.
- Strong problem-solving and troubleshooting skills.
- Excellent communication skills in both Arabic and English.
- Ability to work effectively under pressure and manage multiple tasks.
- Customer-focused mindset with a passion for helping others.
- Technical proficiency with telecom systems and software is a plus.

## Visa Sponsorship Jobs 2024

- [Free Visa Sponsorship Jobs 2024 Apply Now Here.](#)

(adsbygoogle = window.adsbygoogle || []).push({});

**If You Want to Get Notifications about Various Jobs, Join our Telegram Channel Now and Get notified Daily about the Latest Jobs**



---

## Benefits

- Competitive salary and allowances.
- Health insurance for you and your family.
- Annual vacation and public holidays.
- Ongoing training and development opportunities.
- Access to STC's employee benefits program, including discounts and perks.
- Relocation assistance and visa sponsorship for qualified candidates.

---

## How to Apply

To apply, please visit the **STC Careers Portal** and submit your application. Ensure to include your updated resume and a cover letter detailing your relevant skills and experience. Applications are reviewed on a rolling basis, so apply soon to be considered for this exciting opportunity.

(adsbygoogle = window.adsbygoogle || []).push({});

---

## Why Join STC?

STC is committed to innovation and customer satisfaction. As a Support Services

professional at STC, you will be part of a global team, working in a fast-paced environment with opportunities for growth and development. Join STC to be at the forefront of telecommunications technology and make a meaningful impact.

Start your career with STC today and help shape the future of telecommunications in Saudi Arabia!

```
(adsbygoogle = window.adsbygoogle || []).push({});
```

### **Important Links**