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Packaging Staff Jobs in Switzerland

Job Location

Switzerland

Remote work from: IN; USA; AU; NZ; DK; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; QA; MA; SA; MX; AE; CA; GT; DO

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Base Salary

USD 22 - USD 80

Qualifications

High School, 10th, 12th Pass, Graduate Depends upon Position

Employment Type

Full-time, Part-time

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Hiring organization

Nestlé

Date posted

May 13, 2024

Valid through

31.12.2024

APPLY NOW

Description

Packaging Staff Jobs in Switzerland

Job Title: Remote Customer Service Representative

Company: Nestlé

Location: Remote (Switzerland)

Job Type: Full-time, Remote

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About Nestlé: Nestlé is a global leader in the food and beverage industry, dedicated to enhancing quality of life and contributing to a healthier future. With a wide range of iconic brands and a commitment to sustainability, Nestlé offers a dynamic and rewarding work environment.

Job Description: Nestlé is seeking passionate individuals to join our Remote Customer Service team in Switzerland. As a Remote Customer Service Representative, you will play a key role in providing exceptional support to our customers, ensuring their inquiries and concerns are addressed promptly and effectively.

Key Responsibilities:

- Handle inbound customer inquiries via phone, email, and chat channels, providing accurate and timely assistance.
- Troubleshoot and resolve customer issues, escalating complex cases to appropriate teams when necessary.
- Process orders, returns, and exchanges efficiently, maintaining a high level of customer satisfaction.
- Educate customers about Nestlé products, promotions, and policies.
- Maintain detailed records of customer interactions and transactions.
- Collaborate with cross-functional teams to improve processes and enhance the customer experience.

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Requirements:

- Fluent in English (proficiency in additional languages such as German or French is a plus).
- Excellent communication and interpersonal skills.
- Strong problem-solving abilities with a customer-focused mindset.
- Ability to work independently and as part of a remote team.
- Prior customer service experience preferred.
- Comfortable using computer systems and software applications.

Benefits:

- Competitive salary and benefits package.
- Flexible remote work arrangement.
- Opportunities for career growth and development.
- Access to training and resources to support your professional success.
- Work visa sponsorship for eligible candidates.

How to Apply: If you are passionate about providing exceptional customer service and thrive in a remote work environment, we want to hear from you! Please submit your resume and cover letter outlining your qualifications and interest in the position.

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We're excited to hear from you! Apply today and take the first step towards a rewarding career at Walmart.

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