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Loan Officer Jobs in Kuwait

Job Location

Kuwait

Remote work from: IN; USA; AU; NZ; DK; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; QA; MA; SA; MX; AE; CA; GT; DO

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Base Salary

USD 22 - USD 80

Qualifications

High School, 10th, 12th Pass, Graduate Depends upon Position

Employment Type

Full-time, Part-time

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Hiring organization

Gulf Bank

Date posted

May 13, 2024

Valid through

31.12.2024

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Description

Gulf Bank Careers Remote Jobs in Kuwait With Work Visa

Title: Remote Customer Service Representative – Gulf Bank Careers (Work Visa Provided)

Location: Kuwait (Remote)

Overview: Gulf Bank is seeking dedicated and enthusiastic individuals to join our dynamic team as Remote Customer Service Representatives. This position offers the flexibility of remote work while providing the opportunity to contribute to our esteemed financial institution. As a Remote Customer Service Representative, you will play a crucial role in delivering exceptional service to our clients while ensuring their banking needs are met with efficiency and professionalism.

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Responsibilities:

1. Provide top-notch customer service to clients through various communication channels, including phone, email, and chat.
2. Assist customers with inquiries, account maintenance, transactions, and issue resolution promptly and accurately.
3. Educate customers on banking products, services, and digital channels to enhance their banking experience.
4. Process customer requests, such as account openings, loan applications, and card replacements, adhering to bank policies and procedures.
5. Address customer concerns and complaints with empathy and professionalism, striving to achieve satisfactory resolutions.
6. Collaborate with internal departments to escalate complex issues and follow up on customer inquiries as needed.
7. Maintain accurate records of customer interactions and transactions in the bank's systems.
8. Stay updated on banking regulations, compliance requirements, and product offerings to provide accurate information to customers.
9. Uphold the bank's reputation by delivering exceptional service and fostering positive relationships with customers.

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Requirements:

1. Bachelor's degree in business, finance, or a related field preferred.
2. Prior experience in customer service, preferably in the banking or financial services industry.
3. Excellent communication skills in English, both verbal and written; Arabic language proficiency is a plus.
4. Strong interpersonal skills with the ability to build rapport and effectively interact with diverse customers.
5. Proficiency in using computer applications and familiarity with banking software and systems.
6. Ability to multitask, prioritize tasks, and work efficiently in a fast-paced environment.
7. High attention to detail and accuracy in handling customer information and transactions.
8. Flexibility to work remotely and adapt to changing work schedules as per business requirements.
9. Valid work visa for Kuwait or eligibility to obtain one.

Join Gulf Bank's Remote Team: Embark on a rewarding career journey with Gulf Bank and become part of a supportive team committed to excellence in banking services. Enjoy the convenience of remote work with the backing of a reputable financial institution. Apply now to seize this exciting opportunity to grow professionally while making a difference in customers' lives. Gulf Bank is an equal opportunity employer and encourages diversity in the workplace.

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