

<https://jobsleworld.com/jobs/head-waiter-job-in-saudi-arabia-rotana-careers/>

Head Waiter

Job Location

Saudi Arabia

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Base Salary

USD 2,300 - USD 3,000

Qualifications

Minimum of a high school diploma or equivalent

Employment Type

Full-time

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Hiring organization

Rotana

Date posted

December 29, 2024

Valid through

31.07.2025

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Description

Head Waiter Job in Saudi Arabia – Rotana Careers

Rotana Hotels is one of the leading hospitality companies in the Middle East, Africa, and Turkey. We are currently looking for a dedicated and experienced **Head Waiter** to join our team in Saudi Arabia. If you are passionate about delivering exceptional service and have a strong leadership background in hospitality, this is an excellent opportunity to work with a leading hotel chain known for its outstanding service standards.

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Details of Head Waiter Job in Saudi Arabia

- **Employer:** Rotana Hotels
- **Position:** Head Waiter
- **Location:** Various cities in Saudi Arabia
- **Qualification:** Minimum of a high school diploma or equivalent
- **Experience:** 2-3 years of experience in a restaurant or hotel setting
- **Job Type:** Full-time
- **Salary:** Competitive salary (based on experience)
- **Language:** Fluency in English; Arabic is a plus

About the Job

As a **Head Waiter** at Rotana, you will play a key role in managing the restaurant or dining area's daily operations. Your primary responsibility will be to ensure smooth and efficient service for all guests. You will lead a team of waitstaff, providing training, guidance, and support to ensure that all service standards are maintained.

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You will also be responsible for ensuring guest satisfaction by meeting their dining needs and addressing any concerns in a professional and timely manner.

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Key Responsibilities

- Supervise and lead the waitstaff to ensure high-quality service at all times.
- Oversee the preparation and organization of dining areas before and after service.
- Ensure guests are greeted promptly and receive exceptional service throughout their meal.
- Take guest orders, serve food and beverages, and assist with menu recommendations.
- Handle guest complaints and requests efficiently, ensuring total satisfaction.
- Train and coach team members to enhance their skills and knowledge.
- Ensure all service procedures are followed, including food safety and cleanliness.
- Monitor inventory levels and ensure stock is replenished in a timely manner.
- Maintain a positive and professional environment for both guests and staff.
- Assist in scheduling staff and organizing shifts based on business needs.

Requirements

- A minimum of 2-3 years of experience in the hospitality industry, preferably in a supervisory role.
- Strong leadership skills and the ability to manage and motivate a team.
- Excellent communication skills, with fluency in English; Arabic is an advantage.
- A customer-focused attitude with a passion for providing excellent service.
- Ability to handle guest complaints and resolve issues professionally.
- Ability to work efficiently in a fast-paced environment.
- Flexibility to work evenings, weekends, and holidays as needed.
- Knowledge of food safety regulations and service standards.

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Benefits

- Competitive salary and allowances.
- Health insurance coverage for you and your family.
- Paid annual leave and public holidays.
- Training and development opportunities to grow within the company.
- Employee discounts on Rotana properties and services worldwide.
- A dynamic and supportive work environment.
- Visa sponsorship and relocation assistance for qualified candidates.

How to Apply

If you meet the requirements and are excited to join our team at Rotana, please visit the **Rotana Careers Portal** and submit your updated CV. Be sure to highlight your leadership experience and customer service skills. Applications are reviewed on an ongoing basis, so apply soon to take the next step in your hospitality career with Rotana.

Why Choose Rotana?

At Rotana, we strive to create an exceptional experience for both our guests and employees. We believe in empowering our team members to reach their full potential, and we offer numerous opportunities for career growth. As a **Head Waiter**, you will be a key part of ensuring our guests enjoy memorable dining experiences. If you are ready to take on a leadership role in one of the region's most respected hotel chains, we look forward to receiving your application.

Join Rotana and contribute to delivering unparalleled service in Saudi Arabia!

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