

<https://jobsleworld.com/jobs/guest-experience-job-in-saudi-arabia-marriott-careers/>

## Guest Experience

### Job Location

Saudi Arabia

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### Base Salary

USD 3,000 - USD 3,800

### Qualifications

Relevant qualification in hospitality, tourism, or related fields

### Employment Type

Full-time

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### Hiring organization

Marriott

### Date posted

December 29, 2024

### Valid through

31.07.2025

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## Description

### Guest Experience Job in Saudi Arabia – Marriott Careers

Marriott International, one of the world's leading hospitality companies, is looking for enthusiastic and customer-oriented individuals to join our **Guest Experience** team in Saudi Arabia. We are committed to providing exceptional experiences to all of our guests and are looking for passionate individuals who share this commitment. This is a fantastic opportunity to work in an inspiring environment and grow within one of the world's most recognized hospitality brands.

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### Details of Guest Experience Job in Saudi Arabia

- **Employer:** Marriott International
- **Position:** Guest Experience
- **Location:** Various cities in Saudi Arabia
- **Qualification:** Relevant qualification in hospitality, tourism, or related fields
- **Experience:** Freshers or 1-2 years of experience in guest service roles
- **Job Type:** Full-time
- **Salary:** Competitive, based on experience and qualifications
- **Language:** Proficiency in both English and Arabic

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### About the Job

As part of the **Guest Experience** team, you will be the face of Marriott for our guests, ensuring that their stay is as comfortable and enjoyable as possible. Your responsibilities will include assisting with guest requests, addressing concerns, and providing personalized service to enhance guest satisfaction.

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You will work closely with other departments to ensure smooth operations and exceptional guest experiences.

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## Key Responsibilities

- Greet guests warmly and assist with check-in and check-out procedures.
- Handle guest inquiries and requests promptly and professionally.
- Provide information about hotel services, local attractions, and amenities.
- Resolve guest complaints or issues quickly and effectively to ensure satisfaction.
- Ensure that all guest interactions are positive and memorable.
- Coordinate with housekeeping, maintenance, and other departments to ensure guest comfort.
- Upsell hotel services and amenities to enhance guest experiences.
- Maintain a clean and organized work area to ensure smooth guest service.
- Assist with special requests and events as needed.

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## Requirements

- A relevant qualification in hospitality, tourism, or related fields.
- 0-2 years of experience in guest services, hotel management, or customer service roles.
- Excellent communication and interpersonal skills in both English and Arabic.
- A friendly, approachable, and customer-focused attitude.
- Strong problem-solving skills and ability to handle challenging situations.
- Ability to multitask and manage time effectively in a fast-paced environment.
- Flexibility to work shifts, weekends, and holidays as required.

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## Benefits

- Competitive salary and allowances.
- Health insurance for you and your family.
- Employee discounts on Marriott properties globally.
- Annual vacation and public holidays.
- Professional development and training opportunities.
- A supportive and inclusive work environment.
- Relocation assistance and visa sponsorship for qualified candidates.

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## How to Apply

To apply for the **Guest Experience** position at Marriott, please visit the **Marriott Careers Portal** and submit your updated resume along with a cover letter. Be sure to highlight your relevant skills and experience in customer service and hospitality.

Applications are reviewed on a rolling basis, so apply soon to be considered for this exciting role.

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## Why Join Marriott?

At Marriott, we believe in the power of hospitality to make a positive impact on the world. As a **Guest Experience** professional, you will be a vital part of creating memorable stays for our guests. We are dedicated to providing a supportive environment where you can grow and thrive, both professionally and personally. Join Marriott and take your career to new heights in the hospitality industry.

Start your journey with Marriott today and help us deliver extraordinary guest experiences in Saudi Arabia!

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