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## Food Panda Recruitment 2023 – All India Jobs – Customer Service Supervisor / ( jr. / Sr. )Post

### Hiring organization

Food Panda

### Date posted

August 29, 2023

### Valid through

31.12.2023

APPLY NOW

### Job Location

India

Remote work from: IND

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### Base Salary

Rs. 18,500 - Rs. 22,500

### Qualifications

10th 12th Pass

### Employment Type

Full-time

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### Description

## Food Panda Recruitment 2023

The Customer Service Supervisor is responsible for overseeing and managing the day-to-day operations of the customer service department. This includes providing support to customers, resolving customer complaints, and ensuring that the customer service team meets or exceeds expectations. The ideal candidate will have a strong understanding of customer service principles and practices, as well as excellent communication and problem-solving skills.

## Food Panda Jobs Near Me

### Responsibilities:

- Oversee and manage the day-to-day operations of the customer service department
- Provide support to customers via phone, email, and live chat
- Resolve customer complaints in a timely and efficient manner
- Work with the Customer Service Manager to develop and implement customer service strategies
- Conduct performance reviews of customer service representatives
- Train and develop new customer service representatives
- Gather and analyze customer feedback to improve customer service

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### Food Panda Careers

**Skills:**

- Excellent communication and problem-solving skills
- Strong understanding of customer service principles and practices
- Proficient in Microsoft Office Suite
- Ability to work independently and as part of a team

**Qualifications:**

- Bachelor's degree in a related field
- 2+ years of experience in customer service management

**Important Links** Experience with a food delivery platform a plus

**Find the Link in [Apply Now](#) Button**

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