## Customer Support Jobs in Russia

#### **Job Location**

Russia

Remote work from: IN; USA; AU; NZ; DK; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; QA; MA; SA; MX; AE; CA; GT; DO

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#### **Base Salary**

USD 22 - USD 80

#### Qualifications

High School, 10th, 12th Pass, Graduate Depends upon Position

#### **Employment Type**

Full-time, Part-time

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#### Hiring organization

Rosneft

#### **Date posted**

May 13, 2024

#### Valid through

31.12.2024

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#### Description

### **Customer Support Jobs in Russia**

**Position Title: Remote Operations Specialist** 

Company: Rosneft

Location: Remote (Russia)

Employment Type: Full-time

**About Rosneft:** Rosneft is a global energy company with a diversified portfolio of assets in oil, gas, and petrochemicals. We are committed to innovation, sustainability, and delivering energy solutions that power economies and improve lives worldwide.

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**Job Description:** Rosneft is seeking a talented Remote Operations Specialist to join our team in Russia. As a Remote Operations Specialist, you will play a crucial role in ensuring the smooth functioning of our operations from a remote location. You will collaborate with various teams and departments to facilitate efficient workflows, troubleshoot technical issues, and contribute to the overall success of our projects.

#### Responsibilities:

- Monitor and maintain operational systems remotely, ensuring uninterrupted performance.
- Collaborate with onsite teams to coordinate activities and address operational challenges.
- Troubleshoot technical issues and implement solutions in a timely manner.
- Develop and maintain documentation for operational procedures and best practices.
- Participate in planning and implementing process improvements to enhance efficiency and productivity.
- Stay updated on industry trends and emerging technologies relevant to remote operations.

#### Requirements:

- Bachelor's degree in engineering, computer science, or a related field.
- Proven experience in remote operations or a similar role.
- Strong technical skills with the ability to troubleshoot and resolve technical issues
- Excellent communication and collaboration skills.
- Ability to work independently and as part of a team in a fast-paced environment.
- Familiarity with energy industry operations and processes is preferred.
- Fluency in Russian and English.

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#### Benefits:

- Competitive salary and benefits package.
- Opportunities for career growth and professional development.
- Remote work arrangement with the flexibility to work from anywhere in Bussia
- Work visa sponsorship for eligible candidates.

Join Rosneft and become part of a dynamic team driving innovation and excellence in the energy industry. Apply now to start your journey with us!

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