



<https://jobsleworld.com/jobs/customer-resolution-specialist-job-in-france-airbus-careers/>

## Customer Resolution Specialist

### Job Location

France

Remote work from: GE; USA; AU; NZ; DK; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; QA; MA; SA; MX; AE; CA; GT; DO

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### Base Salary

USD 3,200 - USD 4,800

### Qualifications

Bachelor's Degree in Business, Communication, or a related field (Preferred: Background in aviation or customer relations)

### Employment Type

Full-time

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### Hiring organization

Airbus

### Date posted

December 26, 2024

### Valid through

31.07.2025

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## Description

### Customer Resolution Specialist Jobs in France

**Company:** Airbus Careers

**Position:** Customer Resolution Specialist

**Location:** Toulouse, Marseille, Lyon, and other major cities in France

**Qualification:** Bachelor's Degree in Business, Communication, or a related field  
(Preferred: Background in aviation or customer relations)

**Job Type:** Full-Time

**Experience:** Freshers and Experienced candidates welcome

**Knowledge Required:** Strong communication skills, problem-solving abilities, and customer service expertise.

**Age Requirement:** 22-40 years old

**Salary:** €3,200 – €4,800 per month

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## About the Job

Airbus is a global leader in the aerospace industry, and we are looking for talented individuals to join our team as **Customer Resolution Specialists**. This role is perfect for candidates who enjoy working with people, solving problems, and ensuring a high level of customer satisfaction.

As a **Customer Resolution Specialist**, your primary responsibility will be to manage customer issues, resolve complaints, and maintain excellent client relationships. This is a dynamic role that requires strong communication skills, attention to detail, and the ability to handle complex situations calmly and effectively.

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If you have a passion for aviation, problem-solving, and helping customers, this is your opportunity to grow with Airbus in a thriving environment.

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## Details of the Position

- **Position:** Customer Resolution Specialist
- **Company:** Airbus Careers
- **Location:** Various cities in France, including Toulouse, Marseille, and Lyon
- **Qualification:** Bachelor's Degree or equivalent
- **Experience:** Open to freshers and experienced candidates
- **Salary:** €3,200 – €4,800 per month
- **Job Type:** Full-Time

## Key Responsibilities

As a **Customer Resolution Specialist**, your responsibilities will include:

- **Customer Issue Management:** Handle customer complaints and inquiries in a professional and timely manner.
- **Problem-Solving:** Analyze issues, identify solutions, and ensure they are resolved to the customer's satisfaction.
- **Collaboration:** Work closely with internal teams such as operations, sales, and technical support to address customer needs.
- **Documentation:** Maintain detailed records of customer interactions, complaints, and resolutions.
- **Customer Relationship Building:** Develop and maintain strong relationships with clients to ensure loyalty and satisfaction.
- **Reporting:** Provide regular updates and reports to management on customer issues and resolution status.
- **Process Improvement:** Identify trends in customer complaints and suggest improvements to prevent recurring issues.

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## Requirements

To qualify for the **Customer Resolution Specialist** position, candidates must meet the following criteria:

- **Education:** Bachelor's Degree in Business, Communication, or a related field. A background in aviation or customer relations is a plus.
- **Skills:**
  - Excellent verbal and written communication skills.
  - Strong problem-solving and decision-making abilities.
  - Customer-focused mindset with a proactive approach to resolving issues.
  - Ability to work in a fast-paced environment and handle pressure.
  - Proficiency in English is required; French and other languages are a plus.
- **Experience:** Freshers are encouraged to apply, but prior experience in

customer service, aviation, or related fields is preferred.

- **Age Requirement:** 22-40 years old.

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## Benefits

Joining Airbus as a **Customer Resolution Specialist** comes with numerous benefits, including:

- **Competitive Salary:** €3,200 – €4,800 per month.
- **Healthcare:** Comprehensive medical and dental insurance coverage.
- **Annual Leave:** Generous vacation days and public holidays.
- **Career Growth:** Opportunities for professional development and advancement within Airbus.
- **Flexible Work Environment:** Options for remote work or flexible schedules in some roles.
- **Visa Sponsorship:** Free visa sponsorship and relocation assistance for eligible candidates from other countries.
- **Allowances:** Housing and transportation allowances may be available.

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## How to Apply

To apply for the **Customer Resolution Specialist** role, visit the official Airbus Careers site and submit your application online. Be sure to include your updated resume and a cover letter that highlights your relevant skills and experience. Applications must be submitted before [insert deadline date here].

Airbus welcomes applications from candidates within France and offers free visa sponsorship for qualified candidates from other countries. However, priority will be given to candidates already residing in France or with relevant experience in the European market.

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## Why Work in France?

France is not only known for its rich history and culture but also for being a hub for global industries, including aerospace. Working with Airbus in France means gaining experience with one of the world's leading companies in a country that values innovation, work-life balance, and employee well-being.

Living in France offers access to excellent healthcare, education, and a high quality of life. Whether you're a resident or relocating from abroad, France provides an inspiring environment to live and work.

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## Why Apply for Airbus?

Airbus is committed to fostering talent and creating a workplace where employees thrive. As a **Customer Resolution Specialist**, you'll play a critical role in ensuring customer satisfaction while working in an exciting and supportive environment.

Don't miss this chance to build a rewarding career with Airbus. Apply today and start your journey with one of the most prestigious companies in the aerospace industry.

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