Client Care Executive

Job Location

France

Remote work from: GE; USA; AU; NZ; DK; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; QA; MA; SA; MX; AE; CA; GT; DO

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Base Salary

USD 3,500 - USD 5,000

Qualifications

High School Diploma (Preferred: Degree in Business or Hospitality)

Employment Type

Full-time

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Hiring organizationCHANEL

Date posted
December 26, 2024

Valid through 31.07.2025

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Description

Client Care Executive Jobs in France

Company: CHANEL Careers
Position: Client Care Executive

Location: Paris, Nice, Lyon, and other major cities in France

Qualification: High School Diploma or equivalent (Preferred: Degree in Business,

Hospitality, or related fields) **Job Type**: Full-Time

Experience: Minimum 2 years in customer service, hospitality, or client relations **Knowledge Required**: Excellent communication, problem-solving, and

interpersonal skills

Age Requirement: 22-40 years old **Salary**: €3,500 – €5,000 per month

About the Job

CHANEL, the iconic luxury brand, is looking for a dedicated **Client Care Executive** to join our team in France. As a **Client Care Executive**, you will play a crucial role in providing exceptional service to our valued clients. You will act as the first point of contact for all customer inquiries, offering solutions and support across multiple channels.

This position is perfect for someone who is passionate about luxury brands, delivering outstanding customer service, and building long-term client relationships. If you have experience in client care or customer service and enjoy working in a high-end environment, we encourage you to apply!

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Details of the Position

- Position: Client Care ExecutiveCompany: CHANEL Careers
- Location: Paris, Nice, Lyon, and other major cities in France
- Qualification: High School Diploma (Preferred: Degree in Business or Hospitality)
- Experience: At least 2 years of relevant experience
- Salary: €3,500 €5,000 per month
- Job Type: Full-Time

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Key Responsibilities

As a **Client Care Executive**, your main responsibilities will include:

• Client Assistance: Provide exceptional service to clients by addressing their inquiries, offering advice, and resolving issues.

- Order Management: Assist clients with product orders, delivery, and returns, ensuring a smooth and efficient experience.
- **Customer Feedback**: Collect and manage client feedback to improve service and identify potential areas for improvement.
- **Problem-Solving**: Handle client complaints or concerns in a professional and timely manner, offering suitable solutions.
- Relationship Building: Build and maintain strong relationships with clients to foster loyalty and trust.
- **Collaboration**: Work closely with the sales and marketing teams to ensure a consistent and high-quality client experience.
- **Brand Representation**: Represent CHANEL in a professional manner, aligning with the company's values and standards.

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Requirements

To qualify for the **Client Care Executive** role, candidates must meet the following criteria:

- **Education**: A High School Diploma is required; a Degree in Business, Hospitality, or a related field is preferred.
- Skills:
 - · Strong verbal and written communication skills.
 - $\circ\,$ Problem-solving abilities and conflict resolution skills.
 - · Excellent interpersonal and relationship-building skills.
 - Ability to work efficiently under pressure in a fast-paced environment.
 - Knowledge of customer service principles and practices.
- Experience: Minimum 2 years in a customer service, client relations, or hospitality role. Experience in luxury retail is a plus.
- Language: Fluency in French and English is essential. Knowledge of other languages is a bonus.
- Age Requirement: Preferred candidates aged 22-40 years old.

Benefits

CHANEL

As a Client Care Executive at CHANEL, you will enjoy several benefits:

- Competitive Salary: €3,500 €5,000 per month
- Healthcare: Comprehensive medical and dental coverage.
- Employee Discounts: Access to exclusive CHANEL products and discounts.
- Paid Leave: Generous vacation and public holiday allowances.
- **Training and Development**: Ongoing training to enhance your skills and career development.
- Career Growth: Opportunities for advancement within CHANEL's global network.
- Visa Sponsorship: Free visa sponsorship and relocation support for international candidates.
- Work Environment: A luxury work environment with a focus on creativity and client satisfaction.

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How to Apply

Interested candidates should apply through the official CHANEL Careers website. Please submit your resume and a cover letter outlining your qualifications and interest in the position. Be sure to highlight your experience in client care and your ability to deliver exceptional service. Applications should be submitted by [insert deadline here].

While priority will be given to candidates based in France, international applicants are welcome to apply. Eligible international candidates will be provided with free visa sponsorship and relocation assistance.

Why Work in France?

France, the center of fashion, luxury, and fine living, offers an exceptional environment to work in the luxury industry. As a **Client Care Executive** for CHANEL, you will experience the beauty and vibrancy of France while helping clients enjoy a world-class service experience.

Why CHANEL?

CHANEL is synonymous with timeless elegance and quality. By joining our team as a **Client Care Executive**, you will be part of a prestigious brand with a rich history and strong global presence. We value creativity, innovation, and a commitment to excellence.

If you are passionate about delivering superior customer care and working in an inspiring luxury brand environment, we invite you to apply and become a part of the CHANEL family.

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Important Links

Find the Link in Apply Now

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