

Booking Advisor

Job Location

France

Remote work from: GE; USA; AU; NZ; DK; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; QA; MA; SA; MX; AE; CA; GT; DO

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Base Salary

USD 2,800 - USD 4,000

Qualifications

High School Diploma or equivalent (Preferred: Degree in Hospitality, Tourism, or related fields)

Employment Type

Full-time

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Hiring organization

Disney

Date posted

December 26, 2024

Valid through

31.07.2025

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Description

Booking Advisor Jobs in France

Company: Disney Careers

Position: Booking Advisor

Location: Paris, Marseille, Lyon, and other key cities in France

Qualification: High School Diploma or equivalent (Preferred: Degree in Hospitality, Tourism, or related fields)

Job Type: Full-Time

Experience: Freshers and Experienced candidates welcome

Knowledge Required: Customer service, booking systems, and strong communication skills

Age Requirement: 21-40 years old

Salary: €2,800 – €4,000 per month

About the Job

Disney is looking for enthusiastic and customer-focused individuals to join its team in France as **Booking Advisors**. This role is perfect for candidates who love helping people plan magical experiences and enjoy providing top-notch customer service.

As a **Booking Advisor**, you will assist guests in making reservations, answering inquiries, and ensuring they have an unforgettable Disney experience. If you're passionate about travel, hospitality, and creating memorable moments for others, this role is for you!

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Details of the Position

- **Position:** Booking Advisor
- **Company:** Disney Careers
- **Location:** Multiple cities in France, including Paris, Marseille, and Lyon
- **Qualification:** High School Diploma or equivalent (Preferred: Degree in Hospitality or Tourism)
- **Experience:** Freshers and experienced candidates welcome
- **Salary:** €2,800 – €4,000 per month
- **Job Type:** Full-Time

Key Responsibilities

As a **Booking Advisor**, your primary duties will include:

- **Reservation Assistance:** Help customers book tickets, accommodations, and packages for Disney destinations.
- **Customer Support:** Address customer inquiries regarding bookings, policies, and services.
- **Upselling and Cross-Selling:** Suggest additional services or upgrades to enhance the guest experience.

- **Problem-Solving:** Handle booking issues or complaints professionally and efficiently.
- **Collaboration:** Work closely with other Disney teams to ensure seamless customer service.
- **Record Management:** Maintain accurate booking and customer information in the system.
- **Knowledge Sharing:** Stay updated on Disney products, services, and promotions to provide the best advice to guests.

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Requirements

To qualify for the **Booking Advisor** position, candidates must meet the following criteria:

- **Education:** A High School Diploma is required; a Degree in Hospitality, Tourism, or a related field is preferred.
- **Skills:**
 - Strong verbal and written communication skills.
 - Customer-focused with a friendly and approachable demeanor.
 - Ability to multitask and manage time efficiently.
 - Familiarity with booking systems and technology is a plus.
 - Fluency in English is required; proficiency in French or other languages is advantageous.
- **Experience:** Open to freshers, but prior experience in customer service, reservations, or hospitality is a bonus.
- **Age Requirement:** Preferred candidates aged 21-40 years old.

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Benefits

Working with Disney Careers as a **Booking Advisor** comes with several perks:

- **Competitive Salary:** €2,800 – €4,000 per month
- **Healthcare:** Comprehensive health and dental insurance
- **Discounts:** Exclusive employee discounts on Disney products, services, and park tickets
- **Paid Leave:** Generous vacation and public holiday allowances
- **Training and Development:** Access to professional development programs and on-the-job training
- **Career Growth:** Opportunities for advancement within Disney Careers
- **Visa Sponsorship:** Free visa sponsorship and relocation assistance for eligible international candidates
- **Work Environment:** A fun, dynamic workplace with a supportive team culture

How to Apply

Interested candidates should apply directly on the official Disney Careers website. Submit your resume and a cover letter detailing your experience, skills, and why you're interested in the position. Applications must be submitted before [insert deadline here].

Priority will be given to candidates based in France or the EU, but international candidates are welcome to apply. Disney provides visa sponsorship for qualified candidates from outside France.

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Why Work in France?

France, the world's top tourist destination, offers a vibrant culture, breathtaking landscapes, and a thriving hospitality industry. Working as a **Booking Advisor** for Disney in France allows you to be part of a magical experience in a country known for its hospitality and charm.

Why Disney Careers?

Disney is a global leader in entertainment and hospitality, renowned for creating memorable experiences. As a **Booking Advisor**, you'll help guests plan unforgettable trips while working for a company that values innovation, creativity, and excellence.

Start your Disney journey today by applying for the **Booking Advisor** role and become a part of the magic!

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