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Airport Supervisor

Job Location

Bahrain

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Base Salary

USD 2500 - USD 3800

Qualifications

High School, Diploma or equivalent in aviation

Employment Type

Full-time

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Hiring organization

Gulf Air

Date posted

December 29, 2024

Valid through

31.07.2025

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Description

Airport Supervisor Job in Bahrain – Gulf Air Careers

Are you ready to take your career to new heights? Gulf Air, Bahrain's national carrier, is hiring for the position of **Airport Supervisor**. This role is perfect for experienced professionals looking to lead ground operations and ensure a seamless travel experience for passengers.

Job Overview

- **Position:** Airport Supervisor
- **Company:** Gulf Air
- **Location:** Bahrain International Airport
- **Job Type:** Full-Time
- **Experience:** Minimum 3-5 years in airport operations or ground services.
- **Education:** Diploma or equivalent qualification (degree preferred).
- **Salary:** Competitive, with benefits and allowances.

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Key Responsibilities

As an Airport Supervisor at Gulf Air, your primary duties will include:

- 1. Operational Management:**
 - Oversee daily airport operations, including check-in, boarding, and baggage handling.
 - Ensure adherence to Gulf Air's operational standards and safety protocols.
- 2. Team Leadership:**
 - Manage and mentor a team of ground staff to deliver exceptional customer service.
 - Coordinate staff scheduling and ensure adequate coverage during peak hours.
- 3. Customer Experience:**
 - Handle passenger queries, complaints, and escalations efficiently.
 - Ensure a smooth and pleasant travel experience for all Gulf Air passengers.
- 4. Compliance and Safety:**
 - Ensure compliance with airport regulations, security measures, and Gulf Air policies.
 - Monitor and address any operational irregularities or emergencies.
- 5. Reporting and Coordination:**
 - Prepare daily reports on flight operations, passenger volumes, and staff performance.
 - Collaborate with airline and airport authorities for seamless coordination.

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Requirements

To qualify for the role of Airport Supervisor at Gulf Air, you must meet the following criteria:

- **Education:**
 - Diploma or equivalent qualification (a bachelor's degree in aviation management or a related field is an advantage).
- **Experience:**
 - Minimum 3-5 years of experience in airport operations or airline ground services.
 - Previous supervisory or team leadership experience preferred.
- **Skills:**
 - Strong leadership and organizational skills.
 - Excellent communication and problem-solving abilities.
 - Ability to work under pressure in a fast-paced environment.
- **Other Requirements:**
 - Fluency in English (Arabic or additional languages is an asset).
 - Proficiency in Microsoft Office and airport management systems.
 - Flexible to work shifts, including weekends and holidays.

Benefits of Working with Gulf Air

- **Competitive Salary:** Attractive compensation package with allowances.
- **Career Advancement:** Opportunities for professional growth within Gulf Air.
- **Health Coverage:** Comprehensive medical and insurance benefits.
- **Travel Perks:** Discounted or complimentary tickets for employees and eligible family members.

How to Apply

Interested candidates can apply online via the **Gulf Air Careers website**. Submit the following documents with your application:

1. Updated CV/Resume
2. Cover Letter highlighting relevant experience
3. Educational Certificates
4. Passport Copy

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Why Join Gulf Air?

Gulf Air is a pioneer in the aviation industry, known for its commitment to innovation, safety, and world-class service. By joining as an Airport Supervisor, you'll play a vital role in ensuring operational excellence and representing Bahrain's hospitality to the world.

Apply today to start your journey with Gulf Air!

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