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Customer Service Specialist Jobs in Australia: Salary, Visa Options, Skills & Hiring Process

Hiring organization

Aussie Connect Telecommunications

Date posted

December 11, 2025

Valid through

11.07.2026

Job Location

Australia

Remote work from: Australia

Base Salary

USD 3,500 - USD 4,500

Qualifications

12th Pass

Employment Type

Full time
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Description

Job Position: Customer Service Specialist

Company Name: AussieConnect Telecommunications

Base Salary: \$3,500 – \$4,500 Monthly (USD equivalent gross)

Qualifications: 12th Pass or Vocational Diploma

Experience: 1-2 years in a Call Centre or Customer-Facing Role

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Skills: Exceptional verbal and written English communication, Proficiency with CRM software and databases, Active listening and problem-solving abilities, Patience and empathy, Ability to multitask in a fast-paced environment.

Responsibilities: Handle high-volume inbound customer inquiries via phone, email, and chat, Resolve customer complaints and technical issues efficiently, Process service requests, orders, and account updates accurately, Maintain detailed records of customer interactions and resolutions.

Description:

AussieConnect Telecommunications, a leading provider of digital services in Sydney, Australia, is seeking dedicated Customer Service Specialists. We welcome applications from lower-level candidates and those with some experience who are ready to excel in a supportive and professional work environment. This role is primarily focused on delivering outstanding service and ensuring customer retention.

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